

# Oracle ERP Upgrade Options

CSS



## THE CSS ADVANTAGE

Only CSS combines high-level Oracle solutions expertise with complete continuity. CSS consultants have been delivering routine and complex upgrades for more than 20 years. Our close partnership with Oracle, the ability to navigate the complex Oracle ecosystem, and a near-zero turnover, means we bring consistency of resources and unmatched expertise to every project.

## CLIENTS

- Franklin Electric
- Flexera
- FIS
- Westgate Resorts
- Catalent
- Bridgestone Tire

CSS sent experienced, knowledgeable people who care deeply about the quality of their work. They are the champions of our implementation.

We intend to use them wherever possible.

Lynn Stock, VP & General Manager, Nucor Steel Vulcraft Division

## UPGRADE OPTIONS

We know that not all upgrades are created equal. And we also know that your ERP system is a critical core in the technology footprint. CSS offers a broad range of upgrade options, from a simple technical upgrade that adds new features, to more complex upgrades that may require de-customizing and going “vanilla”; re-implementations that incorporate best practices; and multi-phased projects to minimize risk and provide change management. CSS can even schedule regular routine upgrades, as part of a Managed Services offering, so that you can always stay current and extract the maximum value from your software investments.

## PROVEN CSS APPROACHES

Because each project is unique, we offer variable upgrade paths to ensure your organization’s needs are met.

- **Simple Technical Upgrade** – add new features to your functioning solution and stay current to extract the maximum value from your Oracle solutions investment.
- **Complex Upgrade** – Over a period of time, many organizations heavily customize solutions in an effort to add functionality, and in doing so, lose core “out of the box” features. CSS can perform a full analysis of custom objects and de-customize (go “vanilla”) to fully leverage built-in functionality, lower TCO, enable easier future upgrades and improve support.
- **Fixed Scope Technical Upgrade** – We recognize that some customizations may bring value to your organization but development and testing efforts to upgrade can be significant. CSS will identify value-add custom objects to preserve, and those to retire while providing a fixed scope technical upgrade that modernizes your solutions.
- **Reimplementation** – Organizations that have dramatically altered their core objectives or business models may require a reimplementation to align their solutions with new goals. CSS has a full range of services for reimplementation that will provide knowledge and confidence in your solutions.
- **Multi-Phased Upgrade** – Many organizations cannot reasonably risk a single “big bang” go-live, and require a multi-phased project to alleviate risk, accommodate training and support requirements and provide critical change management. CSS provides proven approaches to phased go-lives—by geo, line of business, module, or a combination—that allow large enterprises to function on old solutions while new portions are upgraded.