

ADVANCED CLOUD SERVICES

Expert Services and Continuous Delivery



ORACLE Platinum Partner
Cloud Select
North America

KEY BENEFITS

-  Predictable Costs
-  Business Agility
-  Change Management
-  Leverage Investments
-  Frequent Enhancements

CSS is a trusted provider of consulting services for more than 20 years. CSS' Advanced Cloud Services is a complete, turnkey service staffed by senior US-based employees who are focused on your success adopting Cloud in a hybrid or stand-alone environment.

ACS' ADVANCED CLOUD SERVICES (ACS)

With the adoption of Oracle Cloud solutions, your organization will experience change at a more rapid pace than with traditional on-premise solutions. And while speed-to-market can be a good thing, it can also result in unplanned resource needs to maintain the solutions at the pace they are being delivered. The pressure to drive innovation and unlock new revenue streams without getting bogged down by IT processes or without adding to maintenance headaches can create internal stressors.

ACS is an offering from CSS that incorporates Oracle's Continuous Delivery model for Cloud solutions, including Oracle ERP Cloud (Financials Cloud, Procurement/Sourcing, Supply Chain Management, Manufacturing Cloud), and EPM with ongoing support so that businesses can drive innovation instead of IT.

With regular quarterly updates, your new Cloud functionality can be applied quickly, but optimized adoption requires attention to the footprint for which you may not have resources.

With ACS, CSS offers to manage key relationships with Oracle to ensure success. We provide a(n):

- Implementation Success Manager
- Customer Success Manager
- Support and Development Engineers
- Escalation Manager

ACS: MORE CHOICE. MORE CONTROL.

With ACS, CSS manages the receipt of quarterly product innovations that support the business needs, without potential disruption to your internal staff members. These incremental enhancements are easier to consume, enabling your organization to shorten time-to-value cycles and experience Cloud functionality while staying focused on strategic projects.

Increased delivery and shortened time-to-value cycles provide added benefit. With ACS, you can minimize or eliminate your time spent with Oracle support because CSS will act as your trusted advisor and deliver Advanced Triage services, ensuring requirements are met, and solutions are tested, optimized and stable. As part of ACS, we also provide:

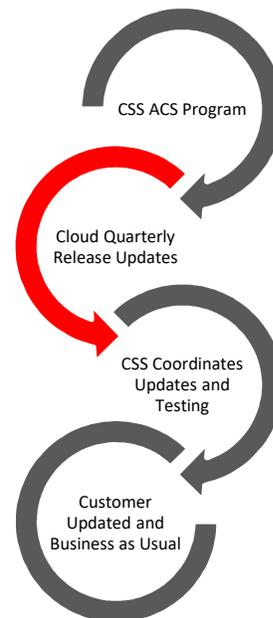
- Testing Services
- Impact Assessments
- Stabilization
- Functionality Gap Analysis
- Upgrade Readiness
- Training



INDIVIDUAL EXPERT SERVICES

With the best project field teams in the business, CSS will help you upgrade to the latest Cloud release. Then once you're there, ACS keeps your system code current with the Continuous Delivery model while extending your team's internal capabilities, providing emergency support and filling in gaps in specialty skills. And our ACS is offered in consumable credits that you can use when you need it, for big or small projects.

Your business receives the the benefits of rapid Cloud innovation without losing the productivity of your human capital assets.



CSS ACS: ORCHESTRATED FOR INNOVATION

CSS has created a unique offering exclusively for the Oracle Cloud community. We recognize that in order to achieve business agility and innovation, CSS must become a true partner to your IT and Business units. ACS creates the true blend of CSS' tactical and strategic experience and puts them to work for you so that you can focus on success at the strategic level and drive innovation at a pace that equals your solution's functionality.

"With the fast pace of technology change and our need to adopt Cloud and show results, we can count on CSS and this service to help us navigate the big and small changes that Cloud will bring our way."

-client name

<p>Proactive System Monitoring</p>	<p>Technical Services</p>	<p>Functional Services</p>	<p>Business Process Services</p>	<p>24/7 Knowledge Base Access</p>
<p>LEADERSHIP</p>	<p>COLLABORATIVE TEAMWORK</p>	<p>FEEDBACK & PERFORMANCE</p>	<p>INNOVATION</p>	<p>INTEGRITY & ACCOUNTABILITY</p>

SCHEDULE A STRATEGY SESSION

Schedule a strategy session with our experts to determine how ACS can help go from the Status Quo to Innovation. Contact us 800-814-7705 or visit us at cssus.com/ACS