CSS

CLIENT

LIBERTY HARDWARE®
MANUFACTURING CORPORATION

INDUSTRY

Manufacturing

SOLUTION

JD Edwards XE to EnterpriseOne
9.2.x Upgrade (full suite)
JD Edwards Tools 9.2.x
Organizational Change
Management

ABOUT

Liberty Hardware offers its
extensive line of custom hardware
products through home centers,
retailers and distribution channels
across the country. Liberty is part of
the family of MASCO companies,
and is located in Winston-Salem,
NC.

> "
> It's good to see
> customers using JD
> Edwards as a platform
> for innovation that
> can create advantage.
>
> Lyle Ekdahl
> Senior Vice President JD Edwards,
> Oracle
> "

CHALLENGES

Liberty Hardware was a long-time JD Edwards user interested in
upgrading their solution, not replacing it. They were running an old
version of JD Edwards that was off maintenance., which limited their
ability be forward thinking with it. In order to get the support their
company needed, they planned an upgrade from JD Edwards Xe to
EnterpriseOne 9.2, and selected CSS to assist. The company also sought
to host the solution versus have it on-premise.

Liberty also wanted to keep their existing warehousing solution, PKMS,
and the 25+ third party interfaces to it, along with connectivity to JD
Edwards. There were significant concerns around user adoption and the
changes an upgrade and new solution would bring.

THE CSS APPROACH

With agreement from Liberty Hardware, CSS managed the project as a
wholistic business change for the company and identified a project plan
that included nearly 50 opportunities for improvement, 8 proofs of
concept and organizational change management in the U.S. and China
locations.

CSS evaluated 1100 business requirements and implemented sales
order, advanced pricing, general ledger, accounts payable, accounts
receivables, purchasing, inventory, and EDI, in a 12-month timeframe
that was exactly on time and under budget.

RESULTS

- Successful user adoption with Organizational Change
  Management

- 44% Decrease in Custom Objects

- Project completed on-time and under budget

- Reduced on-premise infrastructure costs by hosting

- Successful interfacing with 25+ third party partners